

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

13-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734272

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G6KF5796YU331407	CADILLAC	DEVILLE	2000	

Purchase Date 01-JUN-2000	Dealer's Name _____	Engine Size (CID/CC/L) V 8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 08100000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM ELECTRICAL SYSTEM:BATTERY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 04-OCT-2000 Mileage at Failure(s) 1800 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DATE OF PICKUP OF CAR SERICE ANTI-SYSTEM CAN ON SYSTEMS WOULD NOT WORK, CAME BACK FOR CAR NEXT DAY DROVE CAR A FEW DAYS, CAR SAT FOR 4 DAYS WENT TO DRIVE CAR, IT WAS COMPLETELY DEAD, HAD TO BE TOWED TO DEALERSHIP. REPLACED BATTERY 2 TIMES NOW AFTER HAPPENING SERVAL TIMES, ALSO REPLACED 2 MODULES. THIS CAR HAS BEEN IN 5 TIMES + 1 TIME AGAIN COULD NOT PICK UP BECAUSE IT ACTED UP AGAIN, AFTER SERVICE THOUGHT IT WAS FIXED. NOW THE SECURITY LIGHT HAS GONE ON AGAIN, AND STAYED ON FOR 1HR TILL I REACHED MY DESTINATION. THIS LIGHT WOULD ALWAYS COME ON AND STAY ON WITH THE SERVICE ANTI- THEFT READING AT THE PREVIOUS TIMES. I DO NOT FEEL SAVE DRIVING THIS CAR. I WILL NOT DRIVE THIS CAR OUT OF TOWN, I FEEL AT ANYTIME I COULD BE STRANDED FROM IT NOT STARING. THIS CAR IS A I

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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