

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

12-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734192

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMSU43F9YEC99440	Vehicle Make FIRESTONE	Vehicle Model STEELTEX	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL INFORMATION ON TIRES: LT265/75R16 119/116R. OTHER NUMBERS ON TIRES 32014 EX BM 20119-3. SO FAR I HAVE NOT HAD BLOWOUT BUT THESE TIRES ARE LOSING 4-6PSI PER WEEK WITH NORMAL DRIVING CONDITIONS. ONE TIRE HAS LOST 23 PSI AND I AM NOW USING THE SPARE WHICH IS ALSO SLOWLY LOSING PRESSURE OVER TIME. FORS HAD BEEN E-MAILED AND IS AWARE OF THE PROBLEM WITH MY VEHICLE. IT IS GOING TO DEALER NEXT WEEK FOR INSPECTION OF TIRES. WHY ARE YOU INVESTIGATING THE STEELTEX TIRES? ALSO I SENT A PHONE COMPLAINT IN SEVERAL DAYS AGO ABOUT MY LICOLN MARK VIII AND THE COMPLETE DETERIORATION OF THE HEADLAMP SYSTEM. SEVERAL OTHER MARK VIII'S AT MY LOCAL DEALERSHIP HAVE HAD TO HAVE THESE REPLACED DUE TO DETERIORATION OF THE LENS. MY CAR WOULD NOT PASS INSPECTION. NO ONE HAS

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMSU43F9YEC99440	Vehicle Make FORD TRUCK	Vehicle Model EXCURSION	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
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