



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

**NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 258

Data Received 12-OCT-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 734177	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or driver's side)</small>	Vehicle Make JEEP	Vehicle Model WRANGLER	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-JUN-1994	Dealer's Name _____	Engine Size (CID/CYCL) 6 CYCL	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10121000 12300000 05100000	Par. Name(s) VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE INTERIOR SYSTEMS:SEAT TRACK ANCHORS AND SEATS ENGINE	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) 01-JUN-1996	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 20000		
	Vehicle Speed at Failure(s) 2		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I FEEL WRANGLER ARE ADVERTISED AS RUGGED - BUT THEY ARE ANYTHING BUT RUGGED!! LOTS OF TROUBLE. CHRYSLER DID NOTHING TO HELP EXCEPT OFFER COSTLY REPAIRS (NEW SEAT FOR \$1,200 THAT WAS CHEAPLY MADE, FIX DOOR LOCKS FOR \$200 THAT KEPT BREAKING AND WINDOWS THAT WOULD NOT ROLL UP OR DOWN EASILY) THAT I FELT SHOULD NOT HAVE BEEN AT MY EXPENSE. CHRYSLER'S ANSWERS WHEN I COMPLAINED WERE - I USED EXCESSIVE FORCE ALL THE TIME. THE DRIVERS SEAT BROKE - FIRST TIME I RECLINED IT. AFTER TEARING IT APART - IT WAS OBVIOUSLY MADE VERY CHEAPLY - ONE THIN METAL PART GOING UP THE BACK OF THE SEAT. HOW IS THAT GOING TO HOLD ANYONE IN CASE OF REAR IMPACT OR RECLINING THE SEAT WITHOUT BREAKING?? SAME WITH THE PLASTIC PARTS FOR THE WINDOW ROLLER (EASILY BREAKABLE) AND WHO DESIGNED

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.