

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

11-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

734075

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 2C4GJ45G3YR865913	Vehicle Make GOODYEAR	Vehicle Model CONQUEST	Vehicle Year 1900	Current Odometer Reading
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Purchase Date 01-OCT-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.3L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 6	Date(s) of Failure(s) 01-OCT-2000 Mileage at Failure(s) 9 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PRONOUNCED TIRE BOUNCE BETWEEN 45-50 MPH. TOOK TO DEALER ON FRIDAY, 5 OCTOBER. THEY DIAGNOSED 3 TIRES OUT OF ROUND. TOOK VEHICLE TO GOODYEAR AUTO SERVICE CENTER (37 E. NINE MILE RD., PENSACOLA, FL. 32514, PH. 850-479-2007) ON MONDAY, OCT 9, GOODYEAR DIAGNOSED 1 TIRE (RF) OUT OF ROUND AND 3 ALUMINUM RIMS (LF, LR, & RR) AS BEING WARPED. GOODYEAR ORDERED 3 TIRES AND CHRYSLER DEALER ORDERED 3 NEW RIMS FROM ATLANTA. CALLED BOTH THE MORNING OF OCTOBER 11 AND THEY HAD RIMS AND TIRES. PICKED UP THE RIMS AT CHRYSLER PLYMOUTH DEALER AND TOOK THEM OVER TO GOODYEAR FOR INSTALLATION. GOODYEAR MOUNTED THEIR THREE NEW TIRES ON THE THREE NEW RIMS SUPPLIED BY THE CHRYSLER DEALER AND REPLACE THEM ON THE LF, RR, AND LR. STILL HAVE A THE SAME NOTICABLE BOUNCE. MY MAJOR CC

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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