

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

10-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

733873

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTRX17WXYNB11155	FORD TRUCK	F150	2000	

Purchase Date 01-JUN-2000	Dealer's Name _____	Engine Size (CID/CC/L) V8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-AUG-2000 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE STARTED TO SEPERATE ON INTERSTATE DRIVING. ROARING, VIBRATION. WE STOPPED AND REPLACE TIRE WITH SPARE IMMEDIATELY. TIRE HAS BEEN TAKEN TO FOUR GOODRICH DEALERS IN ATHENS AREA, AND WE WERE INFORMED EACH TIME BY ALL THAT THEY WOULD NOT HONOR ANY WARRANTY EVEN THOUGH IT WAS ORIGINAL EQUIPMENT WITH LESS THAN 10,000 MILES ON VEHICLE AT TIME OF INCIDENT. THEY ALL SAID IT WAS A FORD PROBLEM. FORD ROAD HAZZARD SERVICE CONTACTED 8/15/00 WITH REPORT, AND THEY PROMISED IN AUGUST TO HAVE PURCHASING DEALER CALL US TO REPLACE THE TIRE. FOLLOWING UP WITH ORIGINAL PURCHASE DEALER SERVICE CENTER IN COMMERCE, WAS INFORMED BY SHOP MANAGER THEY KNEW NOTHING ABOUT A CLAIM. THEY WOULD NOT RESOLVE OR REPLACE TIRE, IT WAS A GOODRICH TIRE ISSUE TO REPLACE IT. CAL

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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1FTRX17WXYNB11155	UNIROYAL	GOODRICH	1900	

Purchase Date 01-JUN-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>V8</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

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