



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

**NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 258

Data Received 07-OCT-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 733644	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> 2C3EL56F6PH586820	Vehicle Make CHRYSLER	Vehicle Model CONCORDE	Vehicle Year 1993	Current Odometer Reading
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Purchase Date 01-JUL-2098	Dealer's Name _____	Engine Size (CID/CYL) 3.7L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 09002000 07300000	Par. Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS POWER TRAIN:TRANSMISSION:AUTOMATIC	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures	Date(s) of Failure(s) 01-FEB-2099	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 82035		
	Vehicle Speed at Failure(s) 40		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN THE 2 YEARS I'VE OWNED THIS VEHICLE IT HAS BEEN PLAGUED WITH PROBLEMS. TRANSMISSION FAILED WITHOUT WARNING, JUST A LOUD BANG THEN LIKE IT DROPPED INTO NEUTRAL. THE AIR CONDITIONER EVAPORATOR WAS REPLACED IN 1995 BY A PRIOR OWNER AND AGAIN BY ME IN 1998. THE AIR CONDITIONER COMPRESSOR FAILED IN 1999. I WAS ABLE TO OBTAIN A PARTIAL REPAIR HISTORY OF A PRIOR OWNER WHICH SHOWS WORK WAS DONE BETWEEN DECEMBER 96 AND SEPTEMBER 97 THAT INCLUDES 3 REPAIRS TO THE TRANSMISSION AND 2 REPAIRS TO THE AIR CONDITIONING. I WAS VERY LUCKY NOT TO HAVE HAD A VERY SERIOUS ACCIDENT ON THE HIGHWAY WHEN THE ABS TRACTION CONTROL CAME ON AND STUCK, THE VEHICLE SHOOK VIOLENTLY AND I LOST SPEED QUICKLY IN THE OUTER LANE OF A 4 LANE HIGHWAY, THE DEALER SAYS THE CAB MODULI

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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No. of Failures	Date(s) of Failure(s) 01-FEB-1999	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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