

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

733623

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) YS3DF75N5S7018607	Vehicle Make SAAB	Vehicle Model 900	Vehicle Year 1995	Current Odometer Reading
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Purchase Date 01-MAR-1995	Dealer's Name _____	Engine Size (CID/CC/L) _____	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111300	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT A	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 08-SEP-2000 Mileage at Failure(s) 3400 Vehicle Speed at Failure(s) 5	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AS I WAS DRIVING THE CAR, A STRANGE ODOR COULD BE SMELLED IN THE CAR. I OPENED THE DRIVER'S SIDE WINDOW TO DETERMINE IF THE ODOR WAS COMING FROM OUTSIDE OR INSIDE THE CAR. AS I REALIZED THE ODOR WAS COMING FROM INSIDE THE CAR, THE BOTTOM TWO OR THREE INCHES OF THE WINDSHIELD BEGAN TO FOG UP. I IMMEDIATELY TURNED OFF THE MAIN STREET TO PARK THE CAR AND TURN THE ENGINE OFF. JUST AFTER I TURNED THE CORNER, THE PASSENGER SIDE AIR BAG EXPLODED. I IMMEDIATELY STOPPED THE CAR, TURNED OFF THE ENGINE, AND GOT OUT OF THE CAR. WHEN THE AIR BAG EXPLODED IT RIPPED APART THE TOP OF THE PASSENGER SIDE OF THE DASHBOARD, IT SHATTERED THE PASSENGER SIDE OF THE WINDSHIELD, AND IT FILLED THE CAR WITH FUMES (EVENTHOUGH THE DRIVER'S SIDE WINDOW WAS STILL ALL THE WAY DOWN). THE E.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.