Form Approved: O.M.B. No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258	
Date Received: 03-OCT-2000	Od_or ____ ____ rt_dt ____ ____ od_rt ____ ____ up_ltr ____ ____
	Reference No.: 733365

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G3NL52E0XC394062	OLDSMOBILE	ALERO	1999	

Purchase Date			
01-JUN-1999 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Ut ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
06410000	FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
2	01-JUL-2000 9700 20	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I DID NOT HAVE THE CRUSE CONTROL SET, NOR WAS I USING IT. AS I ENTERED AN INTERSECTION AFTER I STOPPED, I TOUCHED THE GAS PEDAL AND IT WENT TO THE FLOOR UNAIDED AND SPED ME INTO THE INTERSECTION. THIS HAPPENED TO ME ON TWO DIFFERENT OCASSIONS ON MY WAY TO WORK. I AM SO AFRAID OF THIS CAR THAT I AM NOW DRIVING NOT OVER 30 MPH TO AND FROM WORK AND PARKING THE CAR - NOT TO DRIVE IT ELSEWHERE. OLDSMOBILE REFUSES TO RELEASE ME FROM MY LEASE. THE SHOP CANNOT FIND THE PROBLEM. OLDSMOBILE SAYS THEY MUST DUPLICATE THE PROBLEM. I AM AFRAID IT WILL DUPLICATE WHILE I AM DRIVING AND CAUSE A SERIOUS ACCIDENT. I CAN GET NO HELP FROM GM OR OLDSMOBILE. SINCE IT IS A LEASED VEHICLE, ALL I WANT IS RELEASED FROM THE LEASE SO THAT I CAN PURCHASE A SAFER CAR. THANKS FOR YOUR HE

CONTINUED ON BACK PANEL

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