

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

03-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

733331

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1FMDU34X0RUD40748	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-JUL-1994	Dealer's Name _____	Engine Size (CID/CCL) 4.0L E	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 06-AUG-1998 Mileage at Failure(s) 79484 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY ORIGINAL TRANSMISSION FAILED AT 79,484 MILES. I DID NOT PURCHASE AN EXTENDED DRIVE TRAIN WARRANTY. I ASKED MY MECHANIC IF TRANSMISSION PROBLEMS WERE COMMON WITH EXPLORERS AND HE SAID YES. HE PROVIDED ME WITH A COPY OF SEVERAL YEARS OF ADVISORIES THAT FORD SENT TO MECHANICS, WARNING THEM OF PROBLEMS WITH THE TRANSMISSIONS, AND SPECIFICALLY WITH THE TORQUE CONVERTER. THIS IS THE MAIN PART WHICH WENT ON MY TRANSMISSION. I FELT THAT IF FORD FELT THE NEED TO SEND REPEATED ADVISORIES TO MECHANICS, THAT THERE WAS A PROBLEM(S) THAT SHOULD HAVE INVOLVED A RECALL. I SENT A LETTER TO FORD ON NOVEMBER 4, 1998 AND NEVER RECEIVED A REPLY. I AM ENCLOSING A COPY OF THIS LETTER. I SINCE HAVE HAD TO REPLACE THE SECOND TRANSMISSION AT 100,000 MILES. THE FIR

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.