

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

03-OCT-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

733315

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GBFK16K5PJ358593	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1993	Current Odometer Reading
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Purchase Date 01-JUN-1993	Dealer's Name _____	Engine Size (CID/CC/L) 350 CI	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 20	Date(s) of Failure(s) 22-AUG-1997 Mileage at Failure(s) 80000 Vehicle Speed at Failure(s) 15	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS MY SECOND SUBMISSION OF A COMPLAINT. THE FIRST ONE WAS ODI ID 522933. I RESUBMIT BECAUSE I AM INTENSLY FRUSTRATED WITH THE APPARENT LACK OF ACTION ON THE PART OF GM REGARDING MY YEAR VEHICLE. ON 7/21/99, A LARGE GMC RECALL WAS ANNOUNCED PERTAINING TO ABS PROBLEMS. MY YEAR SUBURBAN WAS EXCLUDED PENDING FURTHER INVESTIGATION. GM STATED THEY WERE WORKING TO ADDRESS CUSTOMER SATISFACTION ISSUES WITH MY YEAR VEHICLE. THEY HAVE DONE NOTHING WITH ME ALONG THESE LINES. MY VEHICLE CONTINUES TO EXPERIENCE MANY OF THE SAME SYMPTOMS THAT ARE DESCRIBED IN YOUR CURRENT COMPLAINT SUBMISSIONS FOR 1993 SUBURBANS. WHAT IS BEING DONE?? THIS IS A VERY SERIOUS SITUATION. IS GM JUST WAITING UNTIL THE 92 THRU 94S JUST ROT AWAY AND ARE NO LONGER A PROBLEM. MY VEH

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.