

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Data Received 30-SEP-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 732995		
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.						
Signature of Owner _____		Date ____/____/____				
VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)		Vehicle Make HONDA TRUCK	Vehicle Model PASSPORT	Vehicle Year 2000	Current Odometer Reading 	
Purchase Date 01-AUG-2000	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ 3.0 No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection		
☒ New ☐ Used						
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION						
Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT		Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement		
No of Failures 1	Date(s) of Failure(s) <u>16-SEP-2000</u> Mileage at Failure(s) <u>1100</u> Vehicle Speed at Failure(s) <u>2</u>		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No		
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)						
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 	Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)						
THIS VEHICLE IS OUT OF ALIGNMENT IT HAD THE TIRES ROTATED AFTER 5 DAYS AND THEY ARE AGAIN CUPPED.THEY TRIED TO FIX THE ALIGNMENT BUT I WAS TOLD THAT THEY COULD NOT FIX IT WITHOUT A CHAMFER SHIM KIT WHCIH IS NOT ACCEPTABLE TO ME. THIS MEANS THERE IS FRONT END DAMAGE PER THE MECHANICS I SPOKE WITH. THE HOOD HAD SPOTS WHICH WERE TO BE BUFFED OUT BUT THE DEALER COULD NOT BUFF THEM OUT AND PAINTED IT INSTEAD WITHOUT MY APPROVAL. I NOW DO NOT HAVE A FACTORY PAINT JOB. THE 2 MIRRORS HAD SPOTS WHICH MEANT THAT THE MIRRORS NEEDED TO BE REPLACED. ALSO THE DOOR STRIPS AND THE INTERIOR DOOR PIECES HAD TO ALSO BE REPLACED. THE LAST STRAW WAS THE TRUCK LEAKS AT THE BACK WHEN IT WAS WASHED BY ME. I HAVE NO FAITH IN THE VEHICLE OR THE DEALER TO RESOLVE THESE PROBLEMS. *AK						
CONTINUED ON BACK (SEE)						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						