

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Data Received 30-SEP-2000 Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 732988	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make BUICK	Vehicle Model LESABRE	Vehicle Year 2000
Current Odometer Reading _____			
Purchase Date 01-MAY-2000	Dealer's Name _____		Engine Size (CID/CC/L) 3800
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12111000 12250000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT BUCKLES		Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 21-SEP-2000 Mileage at Failure(s) 3400 Vehicle Speed at Failure(s) 3		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____ Estimated Property Damage _____ Reported to Police ☒ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
I WAS INVOLVED IN A CHAIN REACTION ACCIDENT. I WAS THE 3RD CAR AND BARELY HIT THE CAR IN FRONT OF ME. I WAS GOING SO SLOWLY THAT THERE WAS NO IMPACT DAMAGE AT ALL. NOT EVEN THE SMALLEST DENT OF THE BUMPER. THE AIR BAGS DEPLOYED, HOWEVER, AND CAUSED \$3,800 DAMAGE TO MY CAR INTERIOR. THE DASH BUCKLED AND PUT A HOLE IN MY WINDSHIELD. THE REPORTING POLICEMAN SAID THE AIR BAGS SHOULD NOT HAVE DEPLOYED.. THE			
CONTINUED ON BACK (SEE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			