

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732938

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDKE30GXTHA53993	FORD TRUCK	E350	1996	

Purchase Date 01-OCT-1996	Dealer's Name _____	Engine Size (CID/CC/L) 7.5 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) 22-JUN-1998 Mileage at Failure(s) 12000 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DURING THE PAST 3 YEARS WE HAVE HAD 5 TIRES FAIL ON OUR 24 FT. MOTORHOME WHILE TRAVELING AT 60 MPH ON THE OPEN ROAD. IN ALL 5 CASES THE BELTS APPEARED TO SEPRATE FROM THE TIRE AND CAUSE THE TREAD TO COME OFF. THREE TIMES THE TIRES BLEW OUT WHILE GOING 60 MPH. I TOOK THE TIRES TO FIRESTONE DEALERS IN PALM SPRINGS AND LANCASTER, CA TO BE REPLACED, ON EACH OCCASION I ASKED IF THIS WAS A PROBLEM WITH THESE TIRES AND WAS TOLD IT WAS NOT. IN IN APRIL 2000 I REPLACED THE 2 FRONT TIRES WITH LOAD RATE E (ALL ORIGINAL TIRES HAD LOAD D. I WAS TOLD BY THE FIRESTONE DEALER THIS WOULD HELP THE PROBLEM.) IN PALM SPRINGS AFTER I HAD A BLOW OUT ON THE FRONT. IN AUGUST I REPLACED THE OTHER 5 TIRES WITH LOAD RATE E AFTER HAVING 2 BLOW OUTS IN ONE DAY, BOTH ON THE REAR.*AK

CONTINUED ON BACK (SEE)

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CONTINUED ON BACK (REVERSE)

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