

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732905

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FTZF073XXCA83591	FORD TRUCK	F150	1999	

Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CC/L) 5.4 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02150000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 10-JUL-1999 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) 70	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS PROBLEM RELATES TO A BOLT THAT HOLDS THE LOWER CONTROL ARM ASSEMBLY TO THE FRAME OF THE PICKUP. THE BOLT IS CONTINUOUSLY MOVING IN THE HOLE AND IS WEARING A GROVE IN THE SIDE OF THE BOLT. FORD HAS DENIED COVERAGE FOR ALIGNMENT PROBLEMS WHICH I LATER DISCOVERED TO BE THE RESULT OF THIS BOLT THAT MOVES IN THE FRAME. THE DEALER SOLUTION HAS BEEN SO FAR TO RE ALIGN VEHICLE, BUT THIS HAS BEEN ONLY A TEMPORARY FIX. MY CONCERN IS THAT THE BOLT WILL CATASTROPHICALLY FAIL UNDER STRESS AND ALLOW THE LOWER CONTROL ARM TO DETACH FROM THE FRAME.

CONTINUED ON BACK (REVERSE)

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Work Number 509 375 1355

Home Number

OWNER INFORMATION (Type or Print)

 MARK LUCAS 644992
 10408 S 952 PR SE
 KENNEWICK WA 99338

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Signature of Owner _____ Date ____/____/____

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