

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732863

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C3XV66L6PD126374	CHRYSLER	FIFTH AVENUE	1993	

Purchase Date 01-OCT-1992	Dealer's Name _____	Engine Size (CID/CC/L) 3.8L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07390010 07450000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC TORQUE CONVERTER POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS BEHIND A PANEL VAN AT A TRAFFIC LIGHT AND STARTED TO MOVE FORWARD AT ABOUT 2MPH. I HEARD A LOUD SNAPPING SOUND AND RATTLING NOISE. APPLIED THE BRAKES, PUT THE CAR INTO PARK AND RELEASED THE BRAKES BUT THE CAR STARTED TO MOVE BACKWARDS. I SET THE PARKING BRAKE AND GOT OUT TO SEE WHAT WAS WRONG. UNDER THE DRIVER'S SIDE WAS A LARGE PUDDLE OF TRANSMISSION FLUID AND THE TRANSMISSION WAS LEAKING BADLY. I TOWED THE CAR BACK TO MY DRIVEWAY AND CHECKED THE TRANSMISSION CASE. I FOUND A CRACK IN THE DIFFERENTIAL AREA. I CONTACTED AN AAMCO TRANSMISSION SPECIALIST AND WAS TOLD THAT THIS WAS A VERY COMMON PROBLEM WITH THIS MODEL TRANSMISSION USED ON 3.8L ENGINES AND MOST OF THEIR BUSINESS WAS REPLACING/REPAIRING THESE TRANSMISSIONS. THE SPECIALIST HAD TO RE

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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