

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732827

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FTYR10C8WPB20119	Vehicle Make FORD TRUCK	Vehicle Model RANGER	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-JUL-1998	Dealer's Name _____	Engine Size (CID/CC/L) 2.5	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☒ Passengerside Airbag ☒ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06320000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNESS:UNDER DASH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 100	Date(s) of Failure(s) 21-JUL-1998 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE DASH SMELLS LIKE IT IS BURNING, DOOR AJAR ALARM ALL WAYS STAY ON AND DOME LIGHT NEVER GOES OUT FOR HOURS AT A TIME DASH GETS HOT, LAST TIME TOOK IT INTO BE FIX CHECK ENGINE LIGHT STAYS ON ALL THE TIME AND WILL NOT GO OUT AT ALL ANY MORE WAS TOLD TO DRIVE IT UNTIL ENGINE BLOUS UP, SPEED DOARMERE LIGHT AND FUEL LIGHT ON DASH HAS WENT OUT WILL NOT COME BACK ON AT ALL. THE DASH IS ALL WAYS HOT AND SMELLS LIKE IT IS BURNING. I HAVE REPORTED IT TO FORD AND THE DEALER AND NO ONE WILL DO ANY THING ABOUT IT AND WHEN I HAVE THEY ALL WAYS SAY TO MANY MILES AND WHEN THERE WAS NOT TO MANY MILES ON IT THEY WILL NOT EVERN FIX IT AND I HAVE TOOK IT BACK SO MANY TIMES I GOT SICK OF IT. MY TRUCK HAS NEVER BEEN FIX FROM THE DAY I HAVE BOUGHT IT FROM AJ MOTORS OR FORD. WHEN I CALLED FOR 1

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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