

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

28-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732776

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1GMDX03E7WD169210	Vehicle Make PONTIAC TRUCK	Vehicle Model TRANS SPORT	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-DEC-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3.4L 3	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 21-SEP-2000 Mileage at Failure(s) 70000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE REPLACED OUR ORIGINAL TIRES AT 37,156 MILES WITH THESE COOPER TIRES. OUR LOCAL EXPERT TIRE STORE IS WHERE WE PURCHASED THEM AND THEY ALSO DID THE MOUNTING AND BALANCE. THIS WAS DONE ON 06/22/99. ON 09/21/00, WE TOOK THE VAN BACK TO OUR DEALER'S SERVICE DEPARTMENT FOR AN OIL CHANGE AND ROTATION. UPON INSPECTION, THE SERVICE SUPERVISOR ADVISED US NOT TO DRIVE ON THESE TIRES UNTIL REPLACED, AS THERE WAS STEEL CORD SHOWING THROUGH ON 3 OF THE 4 TIRES. THE WEAR WAS ON THE INSIDE AREA OF THE TIRES, WHICH COULD NOT BE SEEN UNLESS UP ON A HOIST. WE LEFT THE VAN AND HAD THE TIRES REPLACED. UNFORTUNATELY, WE DID NOT HAVE THEM SAVE THE TIRES. WE WERE UPSET THAT THESE HAD TO BE REPLACED SO SOON, AND THAT THE WEAR SEEMED TO HAPPEN SO INTENSELY, SO

CONTINUED ON BACK (SEE)

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