

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

27-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732689

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FABP78F7HX216694	FORD	CROWN VICTORI	1987	

Purchase Date 01-APR-1987	Dealer's Name _____	Engine Size (CID/CC/L) _____ SL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06310000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 20-SEP-2000 Mileage at Failure(s) 136656 Vehicle Speed at Failure(s) 10	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I OWN A 1987 FORD CROWN VICTORIA S/W WHOSE ALTERNATOR WAS REPLACED IN 1998 BY A FORD DEALER IN DUNDALK, MD. IT WAS REPLACED WITH A "FORD REMANUFACTURED" UNIT ALONG WITH THE CONNECTOR. LAST WEEK I STARTED THE CAR AND DROVE ABOUT 200 YARDS WHEN I NOTICED THE "AMP" LIGHT SHOWING RED ON THE DASH PANEL AND MY WIFE CONCURRENTLY YELLING "THERE'S SMOKE COMING FROM UNDER THE HOOD". I DID A "U" TURN AND PROCEEDED TO MY GARAGE WHERE I OPENED THE HOOD AND SAW SMOKE POURING OUT FROM THE BACK OF THE ALTERNATOR AND THEN IT BURST INTO FLAMES. I DOUSED THE FIRE WITH A CO2 EXTINGUISHER BUT THE FLAMES RE-APPEARED. I CUT THE POSITIVE BATTERY TERMINAL CABLE AND THE FLAMES BECAME EXTINGUISHED. THE WIRES ON THE HARNESS ARE "COOKED".AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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