

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

27-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732671

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) JS1GR7HA7Y2103159	Vehicle Make SUZUKI MOTORCY	Vehicle Model GSXR600	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CC/L) 750 CC	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 10-JUL-2000 Mileage at Failure(s) 3429 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED THIS MOTORCYCLE, ALMOST IMMEDIATELY IT BEGAN HAVING SHIFTING PROBLEMS. I WAS TOLD BY AJFOYT (FARLEY SVC. MGR.) TO KEEP RIDING THERE WAS NOTHING WRONG. IT WORSENERED TO THE POINT WHERE THE TRANSMISSION WOULD FLOAT IN/OUT SECOND GEAR UNDER ALL CONDITIONS. I TOOK THE VEHICLE BACK TO THE PURCHASING DEALER WHO LET IT SIT IN THEIR SHOP TWO WEEKS BEFORE TELLING ME IT WOULD BE LONGER BEFORE THEY WOULD BE ABLE TO WORK ON IT. I THEN TOOK IT TO ANOTHER DEALER WHO SAID THEY WOULD GET RIGHT ON IT. THEY FOUND WHAT THEY THOUGHT WAS THE PROBLEM AND FIXED IT (THIS TOOK ALMOST THREE MONTHS). I THEN HAD THE BIKE ON DAY IT FAILED AGAIN WITH THE SAME PROBLEM. IT HAS NOW BEEN IN THE SHOP FOR TWO WEEKS.

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.