



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY 258**

Data Received  27-SEP-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No.  732657	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small> <b>1GNFK16K3SJ410931</b>	Vehicle Make <b>CHEVROLET TRU</b>	Vehicle Model <b>SUBURBAN</b>	Vehicle Year <b>1995</b>	Current Odometer Reading
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Purchase Date <b>01-JUL-1996</b>	Dealer's Name _____	Engine Size (CID/CC/L) <b>350</b>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component <b>12310000</b>	Part Name(s) <b>INTERIOR SYSTEMS:SEAT TRACKS AND ANCHORS</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures <b>1</b>	Date(s) of Failure(s) <b>23-SEP-2000</b> Mileage at Failure(s) <b>74660</b> Vehicle Speed at Failure(s) <b>0</b>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>0</b>	Number of Fatalities <b>0</b>	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

THE LOWER SEAT FRAME IS BROKEN ON THE DRIVER'S SEAT IN THE FRONT LEFT CORNER. A 3 OR 4 INCH SECTION OF THE STEEL PLATE BROKE IN TO 4 PIECES WHERE TH BOLT HOLDS THE SEAT TO THE BASE. THIS HAPPENED UNDER NORMAL USE OF THE VEHICLE. IT HAS NOT BEEN IN ANY ACCIDENTS OR BEEN SUBJECT TO ANY UNDUCE STRESS. WE FEEL THAT THIS IS A SAFETY HAZARD. THE STEEL IS EVIDENTLY OF POOR QUALITY. WE DON'T FEEL SAFE IN DRIVING THIS VEHICLE. IF ONE CORNER BROKE WHAT IS TO SAY THAT THE REST WON'T, ESPECIALLY NOW THAT THE SEAT ISN'T ANCHORED PROPERLY. WE HATE TO THINK WHAT COULD AND WOULD HAVE HAPPENED IF THIS HAD BROKEN DURING AN ACCIDENT. WOULD ANY OF OUR SEATS HAVE HELD OUR FAMILY? SEAT BELTS WOULDN'T HAVE BEEN ENOUGH. CHEVY WILL NOT REPLACE THE FRAME BECAUSE WE ARE OUT OF WARRANTY. V

CONTINUED ON BACK (SEE 2)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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