

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

26-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732599

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWSC29M3YM030360	VOLKSWAGEN	JETTA	2000	

Purchase Date 01-SEP-1999	Dealer's Name _____	Engine Size (CID/CC/L) 2.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15902100	Part Name(s) EQUIPMENT:LIFT:WHEEL:TOWING APPARATUS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 19-SEP-2000 Mileage at Failure(s) 19655 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CAR WAS BEING TOWED ON A FLAT BED TOW TRUCK. THE VEHICLE WAS SECURED BY 2 FRONT HOOKS/STRAP WHICH WERE ATTACHED TO A WINCH. THE REAR WAS SECURED BY A STRAP ATTACHED TO THE REAR TOW LOOP ON MY VEHICLE. AS THE TOW TRUCK WAS MOVING AT ABOUT 10 MPH, THE TOW LOOP BROKE (IN ABOUT 3 SPOTS) (THE LOOP IS ROLLED STEEL, NOT THE SOLID FORGED PEICE UTILIZED ON OTHER VEHICLES). THE RESULTING CRACK/BREAKAGE RESULTED IN THE VEHICLE ROLLING FORWARD, DROPPING THE 2 OTHER HOOKS AND NEARLY ROLLING BACK OFF OF THE TOW TRUCK. THIS ALL HAPPENED AT LESS THAN 15 MPH. IMAGINE IF IT HAD BEEN AT 60 MPH!!!!. IF THIS HAPPENED TO MY CAR, IT WILL HAPPEN TO OTHERS. THE LOOP IS TOO WEAK TO SERVE ITS FUNCTION OF BEING ABLE TO SECURE THE VEHICLE.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.