

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

26-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732544

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JF1SF6551WH771484	SUBARU TRUCK	FORESTER	1998	

Purchase Date 01-AUG-1998	Dealer's Name _____	Engine Size (CID/CC/L) 149.9/	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 12420000	Part Name(s) SUSPENSION:INDEPENDENT FRONT INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 29-AUG-1998 Mileage at Failure(s) 5 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE SUBARU FORESTER CITED IN THIS COMPLAINT WAS PURCHASED NEW AT WOODBRIDGE JEEP SUBARU IN WOODBRIDGE VA. ON AUGUST 29, 1998. UNKNOWN TO US AT THE TIME OF PURCHASE, THE 4 WHEEL ALIGNMENT WAS MISALIGNED. ON AUGUST 25, 2000, MY WIFE WAS ON AN EXTENDED TRIP WHEN THE "CHECK ENGINE" LIGHT CAME ON FOR NO READILY APPARENT REASON. THIS PROMPTED HER TO RETURN HOME AND US TO TRY TO CONTACT WOODBRIDGE JEEP SUBARU WHICH WE SOON LEARNED HAD QUIT SELLING SUBARUS. WE THEN CONTACTED THE NEXT CLOSEST SUBARU DEALER WHICH WAS REYNOLDS CADILLAC SUBARU IN ORANGE VA, A DISTANCE OF 36 MILES ONE WAY FROM MY RESIDENCE. ON AUGUST 30, 2000, WE TOOK THE CAR TO THE SAID DEALERSHIP IN ORANGE. THE DEALERSHIP CHECKED THE CAR AND COULD NOT DETERMINE WHY THE "CHECK ENGINE" LIGHT CAME

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.