

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

25-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

732485

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GKFK16R6VJ742988	Vehicle Make GMC	Vehicle Model SUBURBAN	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-OCT-1997	Dealer's Name _____	Engine Size (CID/CC/L) 5.7L V	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 7	Date(s) of Failure(s) 15-JUN-1998 Mileage at Failure(s) 20000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THESE PROBLEMS DID NOT OCCUR FROM AN ACCIDENT, BUT RATHER THE WORKMANSHIP OF THE VEHICLE. WE HAVE TRIED EVERY AVENUE TO GET GMC TO STAND BEHIND THEIR AUTOMOBILES AND PRODUCTS, BUT WERE TOLD IT WAS NOT THEIR PROBLEM. WE JUST WANT SOMEONE IN AUTHORITY TO HELP US WITH A CAR THAT IS A LEMON AND WAS A DANGER TO DRIVE BECAUSE OF ALL THE MECHANICAL DIFFICULTIES. INCLUDING: STEERING WHEEL SENSOR WENT OUT ON A CURVE AT 45MPH, BRAKES WENT OUT AFTER ONLY 6 MONTHS OF OWNERSHIP, 2 ALTERNATORS AND A BATTERY THAT WOULD HAVE LEFT MY WIFE AND TWO KIDS STRANDED, AIR CONDITIONER QUIT FUNCTIONING AT 20,000 MILES, TRANSMISSION WENT OUT AT 45,000 MILES, O2 SENSORS WENT OUT AFTER THE TRANSMISSION, ALTERNATOR WENT OUT AGAIN FOR THIRD TIME, THIS WAS SUPPOSED TO BE WARRANT

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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