

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

732305

Work Number 901 753 3109

Home Number 901 837 6937

OWNER INFORMATION (Type or Print)

TONI

WATSON

642852

111 E. MEADOWBROOK DRIVE

ATOKA

TN

38004

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15V7XPA17547	FORD TRUCK	RANGER	1999	

Purchase Date

01-JAN-1999

Dealer's Name

Engine Size

(CID/CCL) 3 L

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☒ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 06-SEP-2000 Mileage at Failure(s) 7009E Vehicle Speed at Failure(s)	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

4

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TREAD WAS SEPARATING FROM THE TIRES. THE STEEL BELTS WERE CLEARLY DISCERNABLE WHEN LOOKING AT THE SIDEWALL, INDICATING THE SEPARATION. TIRES WERE REPLACED AT OWNER'S EXPENSE, FOLLOWING THE RECOMMENDATIONS OF REPLACEMENT TIRES LISTED ON FORD'S WEBSITE.~AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation.

From: Steve Chan
To: Alberto Jimenez
Date: 5/31/01 11:10AM
Subject: False fatality reports

Al:

I've contacted the complainants (or their close relatives) of the following ODI complaints and confirmed that that there was no fatalities involved. Therefore, I recommend that these complaints be updated to reflect "zero" fatality.

The ODINOs are: 730876, 743983, 743614, 744070, 732644, 732620, 736982, 736101, 741578, 742378, 736466, 738197, 739580, 738079, 737643, 886133, 876994, 736741, 732305, 728337, 735372, 737141, 738650. *add to*

Peter Ong and Cherian Varghese will send you a similar email for other ODI complaints that need to be updated as well. Thanks.

CC: Jonathan White; Kathleen Demeter; Peter Ong; Stephen Beretzky; Steve Chan