

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-SEP-2000

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Reference No.

732291

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X2MUC92553	FORD TRUCK	EXPLORER	1991	

Purchase Date 01-AUG-1991	Dealer's Name _____	Engine Size (CID/CCL) 4.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Ute ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 21-AUG-1991 Mileage at Failure(s) 302 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TIRE FAILURE 8-21-91, 302 MILES, 26 PSI, RIGHT REAR, FLAT TIRE IN PARKING LOT. MITCHELL TIRE SERVICE IN ANAHEIM CA PUT AIR IN TIRE & DISCOVER A PIN HOLE LEAK IN SIDEWALL. HE THEN DISMOUNTED TIRE TO LOOK FOR HOLE INSIDE TIRE. NO HOLE FOUND INSIDE TIRE, & TOLD ME THE BELT WAS SEPERATING. HE TOLD ME THAT SINCE IT WAS A SPORT UTE, IT WAS NOT COVERED UNDER FIRESTONES WARRANTY, I HAD TO PURCHASE ANOTHER TIRE. I MANAGED TO GET FIRESTONE FACTORY TO PAY ME BACK FOR FAILED TIRE. TIRE FAILURE #2, 1-11-92, 4,000 MILES, 32 PSI, LEFT REAR, TIRE FLAT IN DRIVEWAY. FIRESTONE DEALER IN EL TORO, CA PUT AIR IN THE TIRE & DISCOVERED A PIN HOLE LEAK. HE SAID I HAD TO PURCHASE ANOTHER TIRE SINCE IT WASN'T COVERED BY WARRANTY. I TRIED TO GET FIRESTONE FACTORY TO REPLACE TIRE, BUT THEY REFUSE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.