

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

23-SEP-2000

Od_or

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up_ltr

Reference No.

732289

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1N4BU31D4TC127603	NISSAN	ALTIMA	1996	

Purchase Date

01-MAY-2000

Dealer's Name

Engine Size

(CID/CC/L

1.6

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 15-JUN-2000 Mileage at Failure(s) 73000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HAD CAR TWO MONTHS, EXPERIENCED TRANSMISSION SLIPPAGE, TOOK CAR TO DEALER 3 TIMES COULDN'T FIND PROBLEM, FINALLY TRANSMISSION SHIFTING SOLENOID REPLACED. CONTINUED TO EXPERIENCE TRANSMISSION SLIPPAGE. RETURNED CAR TO DEALER NO TROUBLE CODES FOUND, WOULDN'T ACT UP. FINALLY TRANSMISSION DRIVE GEAR FAILED, RETURNED TO DEALER. NEEDS NEW TRANSMISSION, USED TRANSMISSION INSTALLED. TWO BLOCKS FROM DEALER AT GAS PUMP CAR FAILS TO START, SHIFTER LINKAGE NOT PROPERLY ADJUSTED. RETURNED TO DEALER. NEXT MORNING NOTICED PUDDLE UNDER CAR, TRANSMISSION FLUID. RETURNED TO DEALER. THOUGHT FINALLY IT WAS FIXED. NOPE. EXPERIENCING TRANSMISSION SLIPPAGE AGAIN. CALLED DEALER. WILL RETURN MONDAY SEPTEMBER 25, 2000. IN FOUR MONTHS THE CAR HAS RET

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.