

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

22-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

732243

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located between front fender and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X6NUB23699	FORD TRUCK	EXPLORER	1992	

Purchase Date

01-JUN-2000

Dealer's Name

Engine Size

(CID/CCL

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13430000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:HANDLE:INSIDE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) 01-JUN-2000 Mileage at Failure(s) 95000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PAINT IS COMING OFF IN AREAS AND IT IS ONLY 8 Y/O, AND ALSO EVERY INSIDE DOOR HANDLE HAS BROKEN OFF IN THE SAME MANNER ATLEAST A YEAR OR TWO AGO. SO SAYS THE PREVIOUS OWNER. BOTH PROBLEMS WERE OBVIOUS WHEN VEHICLE WAS PURCHASED AND THE PREVIOUS OWNER TOOK VERY WELL CARE OF IT, I HONESTLY BELIEVE THE DOOR HANDLES WERE A BAD MAKE IN THE FIRST PLACE IT IS OBVIOUS THEY WOULD BREAK WITH TIME OR THE FIRST PULL OF THE HANDLE. THE PAINT SHOULD NOT BE DOING WHAT IT IS DOING AT THIS POINT IN TIME, THANK YOU FOR ANY HELP YOU MAY GIVE. SUZANNE BRANTLEY, CEPA

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.