

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

22-SEP-2000

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Reference No.

732209

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMFU18L8VLA61648	FORD TRUCK	EXPEDITION	1997	

Purchase Date 01-NOV-1996	Dealer's Name _____	Engine Size (CID/CC/L) 5.4 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01500000	Part Name(s) STEERING/LINKAGES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 02-SEP-2000 Mileage at Failure(s) 73000 Vehicle Speed at Failure(s) 25	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE LEFT TIE ROD DISCONNECTED FROM THE STEERING CONTROL MECHANISM ON A STRAIGHT CITY ROADWAY AT A SPEED OF 25 MPH. THE VEHICLE BEGAN TO VIBRATE SEVERELY (AS ONLY ONE WHEEL HAD STEERING CONTROL), BUT I WAS ABLE TO STOP WITHOUT INCIDENT. IF THIS HAD HAPPENED AT 65 MPH, A ROLLOVER WOULD HAVE PROBABLY OCCURRED. THIS VEHICLE IS MOSTLY DRIVEN BY MY WIFE, AND HAS NEVER BEEN OFF-ROAD. THE STABILIZER LINKS WERE SEVERELY WORN, AND ONE OF THEM WAS MISSING ENTIRELY. THE INNER AND OUTER LEFT TIE RODS AND THE TWO STABILIZER LINKS WERE REPLACED BY AN INDEPENDENT REPAIR SHOP (COON'S REPAIR OF HOUGHTON, MI) AT A COST OF \$136. PLUS \$40 TOWING. I DID NOT TAKE THE VEHICLE TO THE FORD DEALER.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.