

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

21-SEP-2000

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Reference No.

732179

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X7SZB77007	FORD TRUCK	EXPLORER	1995	

Purchase Date 01-AUG-1995	Dealer's Name _____	Engine Size (CID/CCL) 4.0	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02112000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 1E-AUG-2000 Mileage at Failure(s) 8762E Vehicle Speed at Failure(s) 55	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON 93 SOUTH, A MAJOR MASSACHUSETTS HIGHWAY, AT 55 MILES AN HOUR ON 11-1998, I SWERVED TO AVOID HITTING A CAR THAT WAS GOING TO COME INTO MY LANE. MY SUV FELT LIKE IT WAS GOING TO TIP OVER ON ITS SIDE. IT FELT LIKE I WAS RIDING ON TWO WHEELS. HAD I NOT BEEN CALM AND STEERED CORRECTLY, THE SUV WOULD HAVE TIPPED OVER ON ITS SIDE. THE SECOND TIME, 8-2000 WAS ON 95 SOUTH, IN MASSACHUSETTS. UPON GETTING OFF THE EXIT RAMP, MY SUV AGAIN FELT LIKE IT WOULD TIP OVER. I WAS GOING ABOUT 26 MILES AN HOUR. BOTH TIMES THE SWAY BAR LINKS HAD TO BE REPLACED. I WAS CHARGED FOR THE FIRST REPAIR. I HAVE REPLACED THE FIVE ORIGINAL TIRES WHICH WERE PART OF THE RECENT RECALL, WITH THE SAME TYPE OF TIRE ABOUT A YEAR AGO. THE CID SENSOR IS A PART THAT SHOULD LAST THE LIFE OF THE

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.