

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)**NATIONWIDE 1-888-DASH-2-DOT****1-888-327-4236****www.nhtsa.dot.gov/hotline****FOR AGENCY USE ONLY**

258

Date Received

21-SEP-2000

Od_or _____

rt_dt _____

od_rt _____

up_ltr _____

Reference No.

732106

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle left or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
137DA9030SE168095	AM GENERAL	HUMMER	1995	

Purchase Date 01-MAR-1996	Dealer's Name _____	Engine Size (CID/CCL) 5.7L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02132000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UNKNOWN I	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 8	Dates of Failure(s) 13-SEP-2000 Mileage at Failure(s) 18500 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL OF THE BALL JOINTS ON THIS VEHICLE ARE DEFECTIVE; THEY WORE OUT COMPLETELY IN LESS THAN 18,500 MILES OF USE. THIS CAN CAUSE THE WHEELS TO FALL OFF, A VERY DANGEROUS SITUATION, ACCORDING TO AN INSPECTOR AT AN OFFICIAL MASSACHUSETTS VEHICLE INSPECTION STATION. THE MANUFACTURER ACKNOWLEDGES THAT THE BALL JOINTS ARE DEFECTIVE BUT WILL NOT REPLACE THEM AFTER THE 3 YEAR WARRANTY PERIOD, EVEN THOUGH THE VEHICLE HAS ONLY 18,500 MILES ON IT. ACCORDING TO THE MANUFACTURER, THIS PROBLEM AFFECTS MANY HUMMERS BUILT IN 1995.

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.