

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

21-SEP-2000

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Reference No.

732089

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTSW31F1YEE48595	FORD TRUCK	F350	2000	

Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/GAL) 7.3 LI	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>20-SEP-2000</u> Mileage at Failure(s) <u>2400</u> Vehicle Speed at Failure(s) <u>15</u>	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I EXPERIENCED A BRAKE PEDAL KICKBACK DURING EMERGENCY BRAKING THAT VERY NEARLY CAUSED AN ACCIDENT. MY FOOT WAS VERY NEARLY KNOCKED OFF THE PEDAL. I DON'T KNOW WHETHER THE BRAKING ACTION WAS INTERRUPTED. THE HYDROBOOST ACTION OF THE BRAKING/STEERING HAS BEEN INADEQUATE SINCE DAY ONE. THERE IS BARELY ENOUGH POWER TO TURN THE STEERING WHEEL AT SLOW SPEED AND IF THE BRAKES ARE APPLIED WHILE STEERING AT LOW SPEED OR LOW RPM THE SYSTEM BOGS DOWN AND IS VERY SLUGGISH. PLEASE NOTE THERE IS A REAL DESIGN PROBLEM HERE. YOU ARE NOT SUPPOSED TO LOSE YOUR STEERING ABILITY BECAUSE YOU APPLY YOUR BRAKES! THE PEDAL KICKBACK IS ANOTHER SYMPTOM OF THE HYDROBOOST PROBLEM.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.