

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

20-SEP-2000

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Reference No.

732005

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	KAWASAKI	ZX1100	1999	

Purchase Date 01-MAR-1999	Dealer's Name _____	Engine Size (CID/CC) ~100CC	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorcyclist ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06200000 06150030 06213000	Part Name(s) FUEL:FUEL CARBURETION ENGINE:VALVES:VALVE TRAIN FUEL:CARBURETOR:UNKNOWN TYPE:OTHER PART	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 01-SEP-1999 Mileage at Failure(s) 1000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FUEL AIR SCREWS WERE TURNED ALL THE WAY IN AT THE FACTORY, VEHICLE NEEDED VALVE ADJUSTMENT, CARBORATORS ADJUSTED 4 TIME WITH NO SUCCESS, DEALER SCRATCHED EXHAUST CANISTER, WINDSCREEN, DROPPED MOTORCYCLE ON ITS SIDE DURING WHEN BEING SERVICED & REFUSES TO MAKE ALL NEEDED REPAIRS, ENGINE EMITS INFREQUENT BUT LOUD NOISE AT SPEEDS OF ~ 30 MPH, KAWASAKI DIDN'T INSTALL GREASE INTO THE SWING ARM PRIOR TO DELIVERY, HEADLIGHT IMPORPERLY ADJUSTED BY DEALERS, PAINT CHIPS EASILY FROM EXHAUST, CONCERNED THAT REPAIRS WERE NEVER IDENTIFIED PROPERLY & BECAUSE WARRANTY IS OVER, DEALER AND KAWASAKI REFUSE TO MAKE ANY FURTHER EFFORTS.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.