

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

20-SEP-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731988

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HF13Z3WG229505	DODGE TRUCK	RAM 1500	1998	

Purchase Date 01-SEP-1998	Dealer's Name _____	Engine Size (CID/CC/L) 5.9	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
---	---	--	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 07300000	Part Name(s) BRAKES:HYDRAULIC/ANTI-LOCK SYSTEM POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 7	Date(s) of Failure(s) 12-MAY-2000 Mileage at Failure(s) 17053 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE CONTACTED CHRYSLER TOO MANY TIMES ABOUT THESE PROBLEMS, ESPECIALLY THE BRAKES, WHICH I ADMIT IS AN INTERMETTENT PROBLEM. HOWEVER I HAVE DEMONSTRATED THE PROBLEM TO THE SERVICE MANAGER AT RIVERHEAD DODGE. NO REPAIRS WERE EVER MADE. APPARENTLY AFTER SEARCHING ON THE INTERNET I FIND I AM NOT THE ONLY ONE WHO HAS THESE SAME PROBLEMS. HOW MANY PEOPLE HAVE TO BE HURT BEFORE DODGE DOES SOMETHING ABOUT THIS? DOES THIS HAVE TO EVOLVE INTO ANOTHER FIRESTONE PROBLEM BEFORE ANYTHING IS DONE? *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.