

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

20-SEP-2000

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Reference No.

731960

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	PLYMOUTH TRUC	VOYAGER	1991	

Purchase Date 01-JUN-1991	Dealer's Name _____	Engine Size _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	(CID/CCAL) _____	☐ Diesel
		No. Cylinders _____	☐ Gas
			☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06600000	Part Name(s) EXHAUST SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-JUN-1995 Mileage at Failure(s) 80000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I AM SORRY THAT I DO NOT HAVE ALL OF THE INFORMATION NECESSARY. I NEVER KNEW HOW TO FILL OUT A COMPLAINT LIKE THIS BEFORE. A FEW YEARS AGO, MY CAR WOULD NOT START AND WHEN IT DID IT STALLED OUT. IT HAD AROUND 80,000 MILES ON IT AT THE TIME. I TOOK IT IN TO BE SERVICED FREQUENTLY. THEN IT BEGAN TO SMOKE WHEN IT WAS DRIVEN. FINALLY, I SPOKE TO A DEALER CONCERNING THESE PROBLEMS AND HE SAID THAT I NEEDED TO BRING IT IN FOR AN OVERHAUL. I EXPLAINED THAT I WAS JUST CALLING FOR A PRICE, APPT FOR A TUNEUP AND HE SAID THAT IF I HAD THE PLYMOUTH VOYAGER AND I WAS LUCKY ENOUGH TO HAVE GOTTEN THAT FAR AND IT WAS STILL WORKING THEN IT NEEDED A MAJOR OVERHAUL. THEY ALL DID HE SAID. THAT'S WHEN I STARTED NOTICING THE OTHER MINIVANS ON THE ROAD. THE SLIGHTLY OLDER ONES. ALL

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.