

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

18-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731831

Work Number

Home Number 931 455 7147

OWNER INFORMATION (Type or Print)

 JEFF HULL 639917
 212 JACKSON CIRCLE
 TULLAHOMA TN 37388
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5LMRU27LOWLJ23594	LINCOLN TRUCK	NAVIGATOR	1998	

Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 15-SEP-2000 Mileage at Failure(s) 37500 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON THE LEFT REAR, THE TREAD SEPERATED FROM THE TIRE WHILE DRIVING ON THE INTERSTATE AT 65-70 MPH. A LOUD POP WAS HEARD WHEN THE TREAD SEPERATED FOLLOWED BY LOUD NOISES AS THE TREAD CAME OFF THE TIRE AND HIT THE FENDER WELL. I TOOK THE SEPERATED TIRE TO THE LOCAL FORD DEALER AND THEY RECOMMENDED THAT I PUT ALL NEW TIRES ON MY CAR. THE LEFT FRONT TIRE ALSO HAD A CRACK IN IT ALONG THE TREAD AND SIDEWALL OF THE TIRE. THE FORD REPRESENTATIVE SAID THAT IT LOOK LIKE THE LEFT FRONT WAS ABOUT TO ALSO SEPERATE. THE SEPERATED TREAD ALSO CAUSED THE CENTER CAP OF THE WHEEL TO COME OFF. THIS WAS A VERY TERRIFYING EXPERIENCE AND I AM LUCKY THAT I WAS ABLE TO GET THE CAR STOPED WITHOUT CAUSING A WRECK. THE CAR SWERVED WHEN IT FIRST OCCURED AND WE WERE LUCKY THAT THERE

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CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.