

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

18-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731801

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-JAN-1997	Dealer's Name _____	Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15700100	Part Name(s) EQUIPMENT:CARRIER:SPARE TIRE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 13-SEP-2000 Mileage at Failure(s) <1000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SPARE TIRE CAVITY WAS FULL OF WATER. THIS CAUSED THE SPARE TO BE RUSTED AS WELL AS THE FLOOR UNDER THE TIRE AND THE JACK. I HAVE NEVER HAD TO USE THE SPARE SO I DONT KNOW HOW LONG THE WATER HAS BEEN THERE. FROM THE AMOUNT THAT WAS IN THERE, I WOULD SAY IT HAS COLLECTED EVERY RAIN DROP SINCE I HAVE HAD THE CAR. THIS CAUSED ME TO HAVE MY CAR TOWED INSTEAD OF BEING ABLE TO USE THE SPARE. THIS COULD HAVE BEEN VERY BAD IF I HAD BEEN IN A RURAL AREA OR IF I HAD NO CAR PHONE. IF THERE'S ANYTHING YOU CAN DO, PLEASE LET ME KNOW. A REAR TAILLIGHT WAS REPLACED UNDER WARRANTY WHEN I FIRST GOT THE CAR DUE TO WATER INTRUSION. MAYBE THIS IS WHAT CAUSED THE PROBLEM.

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.