

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 18-SEP-2000 Reference No. 731764	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make FIRESTONE	Vehicle Model FIRESTONE	Vehicle Year 1900
Current Odometer Reading _____			
Purchase Date 01-APR-1986	Dealer's Name _____		Engine Size (CID/CC/L) 4.3L
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES: TREAD		Location ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No	
No of Failures 2	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
ABOUT A 1.5 TO 2 YEARS AGO I PURCHASE A FIRESTONE 721 PASSENGER CAR TIRE. I ALMOST IMMEDIATELY BEGAN HAVING PROBLEMS WITH MY CAR RIDING RUFF. I TOOK THE CAR BACK TO THE FIRESTONE DEALER WHERE I BOUGHT THE TIRE AND TOLD THEM THAT MY TIRE WERE OUT OF BALANCE AND THAT THEY NEEDED REBALANCING. THEY SAID THAT MY RIMS WERE BENT, THEY REPLACED THEM AND IT STILL DIDN'T STOP THE VIBRATION. NEXT, THEY SAID MY REAR AXLE WAS BENT AND THAT WAS THE CAUSE OF THE VIBRATION. I DIDN'T HAVE THE FUNDS AT THE TIME TO REPLACE MY REAR ALXE I WOULD HAVE TO PUT UP WITH THE ROUGH RIDE. SHORTLY THERE AFTER, ON A TRIP TN THE VIBRATION GOT ALOT WORSE, UNTIL I HEARD WHAT SOUNDED SOMEONE HITTING THE SIDE OF MY CAR WITH A BASEBALL BAT I PULLED OFF THE HIGHWAY AND FOUND THAT THE NEW 7			
CONTINUED ON BACK (SEE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

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Current Odometer Reading _____			
Purchase Date 01-APR-1986	Dealer's Name _____		Engine Size (CID/CCL) 4.3L
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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