

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731717

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (lasted attempt at windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JF1SF63501H713359	BRIDGESTONE	DESSERT DUELE	1900	

Purchase Date 01-JUL-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.5L</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>13-SEP-2000</u> Mileage at Failure(s) <u>1563</u> Vehicle Speed at Failure(s) <u>60</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS NOT ENOUGH ROOM ON THE QUESTIONNAIRE TO SHOW THE ENTIRE DOT NUMBER WHICH IS DOT EL YT CHB 1000. THIS TIRE FAILED AT 55 DEGREES TEMPERATURE, AT 60 MPH ON THE FREEWAY. THE ODOMETER HAD ONLY 1563 MILES ON IT. I HEARD A CLUNKING SOUND THAT ALARMED ME, SO I GOT INTO THE SLOW LANE. AFTER A FEW MINUTES THE CLUNKING SOUND STOPPED. A MINUTE OR SO LATER, THE TIRE FAILED. THERE WAS NO EVIDENCE OF NAILS OR OTHER ROAD HAZARD, BUT THE TIRE DID HAVE A LOT OF TIRE DUST INSIDE IT. I DID NOT GO IN TO WORK THAT DAY, SO I COULD REPLACE ALL MY TIRES AS SOON AS POSSIBLE. I REPLACED 4 TIRES WITH MICHELINS AT A COST OF \$408.29, AND I INTEND TO REPLACE THE 5TH TIRE AS SOON AS COSTCO GETS A NEW SHIPMENT IN. I HAVE RETAINED ALL THE TIRES I REPLACED. I HESITATED TO TAKE THE

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731717

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JF1SF63501H713359	SUBARU TRUCK	FORESTER	2001	

Purchase Date 01-JUL-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.5L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 13-SEP-2000 Mileage at Failure(s) 1563 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS NOT ENOUGH ROOM ON THE QUESTIONNAIRE TO SHOW THE ENTIRE DOT NUMBER WHICH IS DOT EL YT CHB 1000. THIS TIRE FAILED AT 55 DEGREES TEMPERATURE, AT 60 MPH ON THE FREEWAY. THE ODOMETER HAD ONLY 1563 MILES ON IT. I HEARD A CLUNKING SOUND THAT ALARMED ME, SO I GOT INTO THE SLOW LANE. AFTER A FEW MINUTES THE CLUNKING SOUND STOPPED. A MINUTE OR SO LATER, THE TIRE FAILED. THERE WAS NO EVIDENCE OF NAILS OR OTHER ROAD HAZARD, BUT THE TIRE DID HAVE A LOT OF TIRE DUST INSIDE IT. I DID NOT GO IN TO WORK THAT DAY, SO I COULD REPLACE ALL MY TIRES AS SOON AS POSSIBLE. I REPLACED 4 TIRES WITH MICHELINS AT A COST OF \$408.29, AND I INTEND TO REPLACE THE 5TH TIRE AS SOON AS COSTCO GETS A NEW SHIPMENT IN. I HAVE RETAINED ALL THE TIRES I REPLACED. I HESITATED TO TAKE THE

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.