

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

15-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

731517

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X8TUC83726	FIRESTONE	WILDERNESS AT	1900	

Purchase Date

01-MAY-1996

Dealer's Name

Engine Size

(CID/CCL 4.0 LI

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☒ New ☐ Used

City _____ State _____ Zip Code _____

No. Cylinders

Transmission Type

☐ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Driverside Airbag☐ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Vlt☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 15-AUG-2000 Mileage at Failure(s) 70000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LOCAL FORD DEALER AND FIRESTONE SERVICE CENTER HAVE BEEN NON-RESPONSIVE TO CUSTOMER CONCERNS RELATED TO "RECALL" INVESTIGATION. ATTEMPTS TO ASSURE CUSTOMERS CONFIDENCE IS A. I HAVE A VEHICLE AND TIRES THAT MY WIFE DOES NOT TRUST AND HAS LIMITED OUR VEHICLE IN TOWN USAGE ONLY. OUT OF FRUSTRATION DUE TO RUN AROUND BY FORD AND FIRESTONE VENDORS, WE AS CONSUMERS DO NOT TRUST THE INFORMATION PROVIDED BY VENDORS BLAMING EACH OTHER. THE FIRESTONE, WILDERNESS AT HAVE STRESS RELATED DETERIORATION, WE HAVE BEEN ADVISED BY SEVERAL ALTERNATIVE VENDORS TO REPLACE EXISTING TIRES, REGARDLESS OF THE MINIMUM TREAD WEAR, WHAT IS THE "TRUTH" AND ACCOUNTIBILITY. WE ARE IN THE PROCESS OF REPLACING TIRES REGARDLESS OF ADEQUATE TREA

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

15-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

731517

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU32X8TUC83726	FORD TRUCK	EXPLORER	1996	

Purchase Date 01-MAY-1996	Dealer's Name _____	Engine Size (CID/CC/L) 4.0 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
--	---	--	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 15-AUG-2000 Mileage at Failure(s) 70000 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LOCAL FORD DEALER AND FIRESTONE SERVICE CENTER HAVE BEEN NON-RESPONSIVE TO CUSTOMER CONCERNS RELATED TO "RECALL" INVESTIGATION. ATTEMPTS TO ASSURE CUSTOMERS CONFIDENCE IS A. I HAVE A VEHICLE AND TIRES THAT MY WIFE DOES NOT TRUST AND HAS LIMITED OUR VEHICLE IN TOWN USAGE ONLY. OUT OF FRUSTRATION DUE TO RUN AROUND BY FORD AND FIRESTONE VENDORS, WE AS CONSUMERS DO NOT TRUST THE INFORMATION PROVIDED BY VENDORS BLAMING EACH OTHER. THE FIRESTONE, WILDERNESS AT HAVE STRESS RELATED DETERIORATION, WE HAVE BEEN ADVISED BY SEVERAL ALTERNATIVE VENDORS TO REPLACE EXISTING TIRES, REGARDLESS OF THE MINIMUM TREAD WEAR, WHAT IS THE "TRUTH" AND ACCOUNTIBILITY. WE ARE IN THE PROCESS OF REPLACING TIRES REGARDLESS OF ADEQUATE TREA

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.