

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-SEP-2000

 Od\_or \_\_\_\_\_  
 rt\_dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_ltr \_\_\_\_\_

Reference No.

731511

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|  |              |               |              |                          |
|--|--------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN.)<br><small>(located at bottom of<br/>windshield or driver's side)</small> | Vehicle Make | Vehicle Model | Vehicle Year | Current Odometer Reading |
|  | FIRESTONE    | FIREHAWK      | 1900         |                          |

|   |                                       |                               |  |
|---|---------------------------------------|-------------------------------|--|
| Purchase Date<br><b>01-OCT-1998</b>                                   | Dealer's Name _____                   | Engine Size<br>(CID/CCL) 5.0L | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used | City _____ State _____ Zip Code _____ | No. Cylinders _____           |  |

|  |   |   |  |   |  |   |
|--|---|---|--|---|--|---|
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driver Side Airbag<br><input type="checkbox"/> Passenger Side Airbag<br><input type="checkbox"/> Inertial<br><input type="checkbox"/> 2-Point Belt | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input checked="" type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other<br><input type="checkbox"/> Sport Util<br><input type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Station Wagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____ |
|--|---|---|--|---|--|---|

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                              |  |   |
|-----------------------|------------------------------|--|---|
| Component<br>02740000 | Part Name(s)<br>TIRES: TREAD | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
|-----------------------|------------------------------|--|---|

|                             |                                      |                                |                                  |  |  |
|-----------------------------|--------------------------------------|--------------------------------|----------------------------------|--|--|
| No. of Failures<br><b>4</b> | Date(s) of Failure(s)<br>01-JUN-2000 | Mileage at Failure(s)<br>78000 | Vehicle Speed at Failure(s)<br>? | Failed Part(s)<br>Available?<br>  Yes   No | NHTSA Previously<br>Contacted?<br>  Yes   No |
|-----------------------------|--------------------------------------|--------------------------------|----------------------------------|--|--|

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

|   |   |                                |                           |                           |   |
|---|---|--------------------------------|---------------------------|---------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damage | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|--------------------------------|---------------------------|---------------------------|---|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

L.REAR TIRE FAILED AFTER DRIVING 35 MILES. @ 65-70 MPH. VEHICLE WAS PARKED PRIOR TO FAILURE. TIRE RUPTURED IN THE CENTER OF THE TREAD, CAUSING AN APPROXIMATE 12" CIRCUMFERENTIAL TEAR. ALL TIRES WERE REPLACED THE SAME DAY. TIRE DEALER REMARKED THAT ALL TIRES REMOVED FROM VEHICLE WERE EXPERIENCING TREAD SEPARATION.

CONTINUED ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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## VEHICLE INFORMATION

|  |               |               |              |                          |
|--|---------------|---------------|--------------|--------------------------|
| Vehicle Ident. No. (VIN.)<br><small>(located at bottom of windshield or driver's side)</small> | Vehicle Make  | Vehicle Model | Vehicle Year | Current Odometer Reading |
|  | CHEVROLET TRU | SILVERADO     | 1997         |                          |

|   |                                       |                            |  |
|---|---------------------------------------|----------------------------|--|
| Purchase Date<br><b>01-OCT-1998</b>                                   | Dealer's Name _____                   | Engine Size (CID/CCL) 5.0L | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
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|-----------------------|------------------------------|--|---|

|                             |                                   |                             |                               |   |   |
|-----------------------------|-----------------------------------|-----------------------------|-------------------------------|---|---|
| No. of Failures<br><b>4</b> | Date(s) of Failure(s) 01-JUN-2000 | Mileage at Failure(s) 78000 | Vehicle Speed at Failure(s) 7 | Failed Part(s) Available?<br>  Yes   No | NHTSA Previously Contacted?<br>  Yes   No |
|-----------------------------|-----------------------------------|-----------------------------|-------------------------------|---|---|

## APPLICATION INCIDENT INFORMATION

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