

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

13-SEP-2000

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Reference No.

731348

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of vehicle or on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15X7WPA48877	FORD TRUCK	RANGER	1998	

Purchase Date 01-JUN-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07421000	Part Name(s) POWER TRAIN:DRIVE SHAFT	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 01-DEC-1999 Mileage at Failure(s) 3700 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON TAKE OFF AND STOPPING THERE IS A JURKING IN THE VEHICLE UPON TAKING IT TO A FORD DEALER NEAR ME (JEFFERS FORD IN NEW LEXINGTON OHIO) FIRST TIME IT WAS IN THEY TOLD ME THEY FIXED IT . ON THE SECOND TIME THE HEAD MAINTANCE MAN TOLD ME HE CALLED FORD AND THEY WAS AWARE OF A PROBLEM WITH THE DRIVE SHAFTS BEING BAD (TO LONG) IS WHAT I THINK HE SAID FROM 1997-2000 FORD RANGERS .SO THEN HE WANTED TO CHARGE ME TO INSTALL A NEW ONE AT MY COST.AT WHICH HE DID SAY MY WARRENTY WAS OVER MILES SO IT WAS EXPIRED BUT IT WASNT AT THE FIRST TIME I HAD IT IN TO THEM WHICH THEY SAID THEY FIXED. I JUST HOPE NOT TO MANY MORE PEOPLE HAVE THIS EXPERANCE AND HAVE TO PAY FOR IT OUT OF THERE POCKETS ..ISNT THIS SOMETHING THAT NEEDS TO BE RECALLED THEY ARE AWARE OF THE PROBLEM?OH I DID

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.