

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 13-SEP-2000	
		Od_or _____ Rt_dft _____ Od_rt _____ Up_ltr _____ Reference No. 731319	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 1MEBP92FXEH643411		Vehicle Make MERCURY	Vehicle Model COUGAR
		Vehicle Year 1984	Current Odometer Reading
Purchase Date 01-JUN-1989	Dealer's Name _____		Engine Size (CID/CCL) 5.0
☐ New ☒ Used	City _____ State _____ Zip Code _____		No. Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____		Body Style ☐ Sport Vlt ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05100000	Part Name(s) ENGINE		Location ☐ Left ☐ Front ☐ Right ☐ Rear
		Failed Part(s) ☐ Original ☐ Replacement	
No. of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
VERY RECENTLY I FOUND THAT THE NHTSA HAS BEEN INVESTIGATING PROBLEMS WITH MANY FORD VEHICLES FROM THE 80'S, DUE TO STALLING PROBLEMS. I OWNED A 1984 MERCURY COUGAR FOR 2 YEARS AND PUT THOUSANDS OF DOLLARS INTO THIS VEHICLE WITH NO SUCCESS. I KEPT ALL MY RECEIPTS KNOWING THAT SOME DAY THE PROBLEM WOULD COME OUT. I WISH TO BE PART OF THESE COMPLAINTS AGAINST FORD AND HOPES OF GETTING MONEY BACK DUE TO FORDS MISTAKE WHEN ASSEMBLING THE VEHICLES. THE MERCURY COUGAR STARTED STALLING ALMOST IMMEDIATELY, BUT GOT WORSE AS TIME WENT ON. DATES INVOLVED REPAIRS WERE FROM JANUARY OF 1989 UP TO APRIL OF 1990. FINALLY IN AUGUST OF 1990 I TRADED THE VEHICLE IN, AFTER MANY SITUATIONS OF ALMOST BAD ACCIDENTS DUE TO THE VEHICLE STALLING WHEN ST			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			