

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

13-SEP-2000

 Od_or _____
 rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

731243

Work Number 757 683 4641

Home Number 757 423 0455

OWNER INFORMATION (Type or Print)

 ISAO ISHIBASHI 639718
 209 CARLISLE WAY
 NORFOLK VA 23505
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X7SUB00571	FORD TRUCK	EXPLORER	1995	

Purchase Date 01-JUL-1997	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 10-MAY-1999 Mileage at Failure(s) 80000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ONE OF ORIGINALLY INSTALLED 16 " FIRESTONE WILDERNESS AT TIRES IN FORD EXPLORE BLEW OUT PREMATURARLY WHEN WE WERE DRIVING ON THE SOUTH-BOUND OF I-95 AT CONNETICUT ON MAY 10, 1999. FORTUNATELY, NO ACCIDENT WAS INVOLVED AND NO ONE WAS INJURED. WE JUST REPLACED BROCKEN TIRE TO A NEW ONE AT NEARBY TIRE SHOP. I HAVE NOT REPORTED TO ANYONE THEN. THIS TIRE FAILURE WAS OBVIOUSLY PREMATURE TIRE FAILURE, WHICH IS THE SAME TO THE ONE CURRENTLY RECALLED ON FIRESTONE TIRES. I BROUGHT THE CAR FOR INSPECTION AT A FORD DEALER IN VIRGINIA IN LATE AUGUST, BUT THEY REJECTED TO REPLACE IT SINCE THE OTHER TIRE AND ONLY 45 HOURS WERE RECALLED THEN. I AM REPORTING THAT

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CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.