

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 12-SEP-2000	Od_or _____ Rt_dlt _____ Od_Rt _____ Up_Ltr _____ Reference No. 731214
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)		Vehicle Make	Vehicle Model
1GTEK19H9SE535140		GMC	SIERRA
Vehicle Year		Current Odometer Reading	
1995			
Purchase Date 01-JUL-1995	Dealer's Name _____		Engine Size (CID/CCL) 5.0
☒ New ☐ Used	City _____ State _____ Zip Code _____		No. Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR		Location ☐ Left ☐ Front ☐ Right ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement			
No. of Failures 2	Date(s) of Failure(s) 20-AUG-2000 Mileage at Failure(s) 74000 Vehicle Speed at Failure(s) 70		Failed Part(s) Available? ☐ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage 0		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WINDSHIELD WIPERS WILL QUIT UNEXPECTEDLY DURING RAIN OR FOG. HAD CIRCUIT BOARD REPLACED ONCE SECOND CIRCUIT BOARD DOING SAME. MECHANIC SAID GM WAS REPLACING SOME ACCORDING TO VIN NUMBERS CANNOT GET DEALERS TO CHECK BOTH DEALERS SAY THEIR COMPUTER FOR VINS ARE NOT WORKING VERY DANGEROUS QUIT WHILE PASSING A SEMI IN HEAVY RAIN ON A CURVE. VERY LUCKY I DID NOT WRECK TRUCK.			
CONTINUED ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			