

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 11-SEP-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 731018	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GNEC13R4XJ364804		Vehicle Make CHEVROLET TRU	Vehicle Model TAHOE	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-JUN-1998	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) V8 530	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used			No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07460000	Part Name(s) POWER TRAIN:AXLE ASSEMBLY		Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	
No of Failures 4	Date(s) of Failure(s) 17-AUG-2000 Mileage at Failure(s) 33483 Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE TOWING A TRAVEL TRAILER WELL WITHIN THE TAHOE LIMITS, THE TAHOE BROKE DOWN AT 13,800 MILES ON 5/10/99 WITH REAR END PROBLEMS, IT WAS REPAIRED. BROKE DOWN AGAIN AT 14,531 MILES ON 5/14/99 IT WAS IN THE SHOP UNTIL 5/21/99 WITH REAR END PROBLEMS, THEN REPAIRED. THEN IT BROKE DOWN AGAIN AT 15,319 MILES ON 5/29/00 REPAIRED BY THE DEALER EACH TIME. WE WERE TOLD IT WOULD NOT HAPPEN AGAIN. WE WENT ON VACATION THIS YEAR AND GOT BACK HOME. WE HEARD A NOISE FROM THE BACK AREA. WE TOOK IT IN AND THEY SAID IT WAS THE REAR END, WE WERE AT 33,915 MILES ON 8/17/00, THEY HOWEVER WOULD NOT REPAIR IT EVEN THOUGH WE ARE STILL UNDER WARRANTY (3 YEARS OR 36,000 MILES). WE HAD TO AUTHORIZE AND PAY FOR THE REPAIR TO BE COMPLETED, AND UNDER PROTEST WE DID. WE HAD TO GO HAVE THE TRA					
CONTINUED ON BACK (SEE)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					