

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

258

Date Received

11-SEP-2000

Od_or

rt_dt

od_rt

up_ltr

Reference No.

730991

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (located at front of vehicle or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X1TUA39283	FORD TRUCK	EXPLORER	1996	

Purchase Date 01-MAR-1998	Dealer's Name _____	Engine Size (CID/CC/L) V6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Vlt ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No. of Failures 4	Date(s) of Failure(s) 25-AUG-2000 Mileage at Failure(s) 9144E Vehicle Speed at Failure(s) 2	Failed Part(s) Available? Yes No	NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN APPLYING FOR AUTOMOBILE INSURANCE IN TENNESSEE (HAVING RECENTLY MOVED HERE FROM MICHIGAN), THE INSURANCE AGENT/ADJUSTOR INSPECTED THE TIRES. EVEN THOUGH THE TREAD IS STILL GOOD, ALL FOUR TIRES HAVE A STRESS CRACK ON THE SIDEWALL BELOW THE TREADS. THE ADJUSTOR INDICATED THIS WAS THE FINAL STAGE BEFORE THE TREAD SEPARATES FROM THE TIRE, AND ADVISED ME TO REPLACE THEM IMMEDIATELY. I TOOK THE CAR TO A LOCAL FIRESTONE DEALER, AND WAS TOLD THESE TIRES HAVE NOT BEEN RECALLED; THEREFORE, HE WOULD NOT REPLACE THEM AT NO CHARGE. THE TIRES HAVE 25,000 MILES ON THEM AND SHOULD LAST AN ADDITIONAL 25,000 MILES. I AM GRAVELY CONCERNED ABOUT MY SAFETY ON THE ROAD. WHAT CAN I DO? I CANNOT AFFORD TO REPLACE THEM WITHOUT REIMBURSEMENT. *AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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1FMDU34X1TUA39283	FIRESTONE	WILDERNESS	1900	

Purchase Date 01-MAR-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>V6</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

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