

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

09-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730864

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMDU32P9TZA29185	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-JUN-1997	Dealer's Name _____	Engine Size (CID/CC/L) V8	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 16-JUL-2000 Mileage at Failure(s) 111303 Vehicle Speed at Failure(s) 60	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON THE FREEWAY, THE RIGHT FRONT TIRE BLEW OUT <SHREDDED ACTUALLY>. I LOST CONTROL OF VEHICLE, SWERVED TO THE LEFT AND SIDESWIPE A VEHICLE IN THE LANE NEXT TO ME. I PULLED TO THE RIGHT SHOULDER. I SAW THAT THE TIRE TREAD HAD SEPERATED FROM THE TIRE, AND POUNDED THE WHEEL WELL FLAT. I INCURRED DAMAGE TO THE LEFT SIDE OF THE VEHICLE AS WELL. I AM ON A WAITING LIST FOR TIRES, BUT I CANNOT FIND A TIRE REPLACEMENT FOR MY SPARE. I AM THEREFOR DRIVING AROUND ON THESE DANGEROUS TIRES, WITH NO SPARE. I CANNOT SLEEP AT NIGHT BECAUSE OF THIS ACCIDENT, AND I HAVE TO DRIVE AT LEAST 500 MILES A WEEK FOR WORK. I STILL HAVE NIGHTMARES. I HAVE A \$500 DEDUCTIBLE TO PAY TO FIX MY CAR, AND I CAN'T AFFORD THIS. I AM VERY DISSAPOINTED IN FIRESTONE.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.