

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730740

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKFK16K6SJ723355	GMC	SUBURBAN	1995	

Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>5.0 L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>01-SEP-2000</u> Mileage at Failure(s) <u>100000</u> Vehicle Speed at Failure(s) <u>70</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON THE INTERSTATE AT 70 MPH THE FRONT END OF MY VEHICLE BEGAN TO SHAKE VIOLENTLY. I SLOWED DOWN AND PULLED OVER IMMEDIATELY AND DISCOVERED A LARGE BULGE ON THE TREAD AND SIDEWALL OF ONE OF MY TIRES. IT APPEARED THAT THE BELT WAS STARTING TO SEPERATE INTERNALLY BUT HAD NOT RUPTURED THROUGH THE EXTERIOR YET. IT WAS A VERY HOT DAY, IN THE UPPER 90'S. I HAD BEEN DRIVING FOR APPROXIMATELY 30 MINUTES WHEN THIS OCCURED. THE DAMAGE WAS SO SEVERE THAT THE VEHICLE WAS NOT SAFELY DRIVEABLE. I CHANGED THE TIRE AND STILL HAVE THE DEFECTIVE ONE. I HAVE ATTEMPTED TO CONTACT BRIDGESTONE/FIRESTONE. THE ONLY NUMBER THAT I HAVE BEEN ABLE TO GET THROUGH ON IS THE RECALL LINE. THEY TOLD ME THAT MY TIRE WAS NOT ON THE RECALL LIST SO THEY PROVIDED 2 CON

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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