

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730471

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) JM1TA2216S1107790	Vehicle Make MAZDA	Vehicle Model MILLENNIA	Vehicle Year 1995	Current Odometer Reading
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Purchase Date 01-SEP-1999	Dealer's Name _____	Engine Size (CID/CC/L) 2.5 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12240000	Part Name(s) INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 250	Date(s) of Failure(s) 29-SEP-1999 Mileage at Failure(s) 76900 Vehicle Speed at Failure(s) 2	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN PULLED OUT MANUALLY, THE SEAT BELT FOLDS OVER UPON ITSELF WHEN PASSING THROUGH THE SHOULDER LOOP AND THE BELT JAMS AND STOPS MOVING. THEREFORE, THE SHOULDER/LAP BELT CAN NOT BE LATCHED INTO THE BUCKLE. I HAVE CALLED MAZDA MOTORS USA AT IRVINE CA AT 800-222-5500 TO INFORM THEM OF THE PROBLEM. THEY REFUSE TO TAKE ANY ACTION TO SOLVE THE PROBLEM WHICH I BELIEVE IS CAUSED BY EITHER MAKING THE BELT TOO THIN (WHICH CAUSES IT TO FOLD OVER ON ITSELF WHEN PASSING THROUGH THE LOOP) OR THE CONFIGURATION OF THE PLASTIC SHOULDER LOOP SLOT ITSELF (WHICH IS NOT THE PROPER SIZED OPENING) IS NOT CORRECTLY SIZED TO ALLOW THE BELT MATERIAL TO PASS SMOOTHLY AND UNHINDERED THROUGH THE PLASTIC SHOULDER LOOP. THIS FAILURE OF THE MANUAL BELT MECHANISM TO PASS THROUGH THE SHOULDER

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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