

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-SEP-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

730174

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (lasted attempt at windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP909XLW174193	FORD	ESCORT	1990	

Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____ CC	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08500000 10110000 12300000	Part Name(s) ELECTRICAL SYSTEM:IGNITION VISUAL SYSTEMS:GLASS:WINDSHIELD INTERIOR SYSTEMS:SEAT TRACK ANCHORS AND SEATS	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 12	Date(s) of Failure(s) <u>01-JAN-2000</u> Mileage at Failure(s) <u>100000</u> Vehicle Speed at Failure(s) <u>2</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER I PURCHASED MY FORD ESCORT, THE FIRST THING I NOTICED WAS THE WINDSHIELD MADE NOISE AS I WOULD DRIVE, IT SOUNDED LIKE IT WAS POPPING OUT OF THE CAR, AND THEN THE WINDSHIELD CRACKS AT THE TOP SEAM OF THE CAR. I CALLED FORD TO BE TOLD THEY WERE NOT RESPONSIBLE. NEXT MY IGNITION STARTS MALFUNCTIONING, SOMETIMES THE KEY WONT GO IN, OTHER TIMES THE IGNITION WILL TURN ON WITHOUT A KEY, THE KEY IS TORN UP, THE IGNITION UNIT RECENTLY WONT TURN THE KEY IN IT, I HAVE ACTUALLY BEEN STUCK IN PUBLIC CAUSE THE IGNITION WOULD NOT WORK. I REALLY DO NOT UNDERSTAND WHY? BUT BOTH MY BUCKET SEATS IN THE CAR BREAK AT THE SAME TIME? I'M DRIVING THE CAR, AND THE NEXT THING I KNOW IS THAT I'M LAYING IN MY DAUGHTERS LAP IN THE BACK SEAT., THIS WAS A VERY, SCARY EXPERIENCE. THANK GO

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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